

INFORMATION FOR TELEOVRONNAZ SA CHAIRLIFT AND DRAG LIFT PASSENGERS

Transport is available when the facility is officially declared to be in service for public use in accordance with the operating concept. Otherwise, access to the facility is forbidden.

Persons with disabilities or reduced mobility

Transport must be arranged in advance with the company.

Sliding devices, luggage and animals

- As facilities for carrying luggage and other items are limited, transport must be specifically organised by the operating personnel;
- The backpacks are worn exclusively at the front when in the lifts (backpack = danger of hooking);
- **It is forbidden to take animals on the lifts in winter!** In summer, dogs are permitted, provided the owner keeps them securely on the seat;
- Sliding devices other than skis, snowboards monoskis and scooters are forbidden.

Transport exclusions:

- People who do not comply with the requirements specified in this document;
- People who do not comply with the requirements specified by the operator or his staff;
- People who, because of their state or behaviour, jeopardise safety or disturb public order.

Behaviour of passengers

Basic rules

Passengers must behave in a way that does not compromise their safety or that of others, or the safety of the facility. They must, under no circumstances, interfere with the operation of the facility. Their behaviour must be appropriate for the type of facility they are using. All acts of vandalism will be punished.

To this end, passengers will be specifically requested to:

- Strictly comply with instructions and directions (signs, pictograms and instructions given by the personnel);
- Follow the paths indicated, embark and disembark only at the places provided for this purpose;
- Immediately exit the disembarkation areas;
- Refrain from smoking in the stations and on the way up.

Special rules

- Chairlifts:

1. It is forbidden for skiers and pedestrians to travel on the same chair;
2. Before accessing the departure area, passengers must hold their poles with the wrist straps unfastened;
3. The handrail must be opened and closed according to the signs; each passenger must be considerate towards others on the same chair;
4. It is forbidden to jump from the chair;
5. Skis must be kept parallel to the direction of travel, with the ski tips upwards, and where appropriate, placed on the footrest;
6. Before disembarking, passengers must ensure that they are not attached to the seat;
7. Children whose height does not exceed 1,25 m may only be transported under the supervision of an adult who can help them.

- Drag lifts

1. One adult and child may travel on the same bar of a pulley provided the child slides on his skis;
2. Before accessing the departure area, passengers must hold their poles in one hand with the wrist straps unfastened;
3. During the journey, passengers must not move away from the uphill track nor zigzag nor let go of the pulley without due cause;
4. Passengers are forbidden to take hold of a moving pulley;
5. If passengers fall off, they must let go of the pulley and get away from the uphill track as quickly as possible ;
6. On arrival, passengers must let go of the pulley at the place indicated, without throwing it, and immediately move away;
7. It is forbidden to use the uphill track as a downhill track;
8. It is forbidden to cross the uphill track at any point not designed for this purpose.

Accidents and incidents during operation

If the lift stops on the way up, passengers must remain calm, wait for instructions from the personnel and not attempt to leave the seat without being told to do so.

If an accident or incident occurs on the lift or slopes, the personnel operating the nearest lift must immediately be informed.

Complaints can be made in writing on forms available at the ticket office.

Téléovronnaz SA

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Full information is available at www.teleovronnaz.ch.